



Dŵr Cymru
Welsh Water

2025-26 Wholesale Price increases Information for Retailers

dwrcymru.com

Version Control

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Modifications to previous issue

First issue

Dŵr Cymru Wholesale Charges 2025/26

Customers in Wales are eligible for retail competition if they use more than 50 megalitres(Ml) of water per year.

We offer a set of tariffs for these customers, known as Industrial tariffs, according to their level of consumption.

Our tariffs for 2025/26 are as follows:

Industrial Tariff Band	Consumption Ml per year	Annual Fixed Charge £	Volumetric Charge £ per m3
1	50-99	25,858.90	1.2576
2	100-249	31,515.17	1.2010
3	250-499	47,563.87	1.1368
4	500-999	96,193.05	1.0396
5	>1000	184,851.10	0.9509

Components of 2025/26 prices

Our tariffs for 2025/26 are increasing by 25% compared to 2024/25.

This is mainly as a result of the PR24 price determination published by Ofwat in December 2024, which increased the level of revenue we should collect, in order to fund improvements in our water service provision.

Our revenues also increased in line with November CPIH inflation. The level of performance penalties and number of non-household customers served also decreased, which increases tariffs. However, reallocation of revenues to reflect lower consumption by non-households provided a reduction in the calculated tariffs.

A summary of the key drivers of change in tariffs for 2025/26 is as follows:

Factor	NHH wholesale bill impact 2025/26
Change in revenue allowance from PR24 Final Determination	+26%
Inflation	+4%
Revenue under or over recovery from prior year	0%
Effect of change in Outcome Delivery Incentives	+2%
Rebalancing of charges between households and non-households, based on consumption trends	-9%
Change in number of customers	+2%
Change in bill 24/25 to 25/26	+25%

Key areas of expenditure

Welsh Water’s Business Plan represents a major step up in investment over the next 5 years, which reflects not only important business objectives, but also the improvements our customers want to see. The Business Plan for 2025-2030 outlines our commitment to deliver record investment, allowing us to make significant improvements to the services we provide to our 3 million customers throughout Wales and parts of England.

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This investment will fund work to reduce pollution, upgrade and build new vital assets, reduce leakage, and improve water quality. Some of the schemes that will be started during 2025/26 include improving river quality in Corwen, Llanfoist, Letterston and Lampeter, 75km of mains replaced, mostly in west Wales and work to upgrade the dams at Cwm Celyn, Usk, Cwmwernderi Tower and Craig Goch.

Details of our Business Plan and our commitments to putting our customers first can be found on our dedicated website at <https://www.dwrcymruplans.com/>

Prices over the next 4 years

We cannot provide final details of price changes for the remaining years of the AMP period as they will be affected by several factors which are not yet known, including inflation, performance incentives and movements in the customer base. As an indication of the likely trajectory of future bills, the table below shows the allowed movements in wholesale water revenue, excluding inflation, from Ofwat's PR24 financial model:

	2026/27	2027/28	2028-29	2029/30
Movement in allowed wholesale water revenue	3%	7%	2%	3%

Water Efficiency

Customers can seek to reduce their water bills through implementing water efficiency measures to reduce the consumption at their sites. Our Wholesale Service Centre can provide water efficiency advice for Retailers and their customers, please contact wholesaleservicecentre@dwrcymru.com for further details.