



Dŵr Cymru
Welsh Water

Indicative Wholesale Charges Document

2025/26

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Introduction

This version of the Dŵr Cymru Welsh Water Indicative Wholesale Tariff Document 2025/26 was first published in October 2024. This is in accordance with Ofwat guidance that indicative wholesale primary charges should be published at least three months before publishing the final wholesale charges.

The document provides indicative primary charges that are expected to be applicable to retail companies serving customers with an eligible site in Dŵr Cymru Welsh Water's operating area. The charges are based on the information available at this time, recognising that these indicative charges may be subject to greater uncertainty than usual due to possible impacts of Ofwat's PR24 Final Determination between the time of this publication and the setting of the final charges.

Accordingly, the final charges due to be published in January 2025 may be different due to underlying assumptions including the actual November CPIH. These indicative wholesale tariffs are based on the latest available forecast rate of CPIH which was 3.3%.

The period to which these charges would apply is 1 April 2025 to 31 March 2026.

This document sets out the relevant indicative wholesale charges with guidance on how the charges will be applied. For details of legal obligations, please see the Wholesale-Retail Code and the Wholesale Contract.

Liability for charges

Invoices for Primary charges will be issued in accordance with the Company's Wholesale Billing Timetable. Each Retailer will be charged for the supply of Water Services to connected SPIDs that are registered to it when the services are provided. Charges for vacant properties will be levied in accordance with the Market Codes.

Other charging schedules

Scheme of Charges

Water and sewerage charges for household and non-household customers.

Developer Services Schedule of Charges

Charges for new connections and other activities to support Developers.

Charging Information for New Appointments and Variations (NAVs)

Bulk supply charging methodology and other relevant charges for NAVs.

How to contact us

Telephone

0800 2605053 (24 hours)

Online

wholesale.dwrcymru.com

Email

WholesaleServiceCentre@dwrcymru.com

Post

Dŵr Cymru Welsh Water Wholesale Service Centre
PO Box 3164
Cardiff
CF30 0FF

Our office hours for the receipt of correspondence are 8am to 6pm Monday to Friday (excluding bank holidays)

Section 1 – Primary Charges Summary Tables

Measured Potable Water – Table 1

Description	Unit	Charge(£)	CMOS Tariff Code	CMOS Tariff Name	CMOS Charge Element	CMOS Charge Element Name
Meter size up to 20mm	£/annum	17.94	Various	Applies to all metered water tariffs	D7101	Metered Potable Water Meter Fixed Charges
Meter size 25mm	£/annum	96.52	Various	Applies to all metered water tariffs	D7101	Metered Potable Water Meter Fixed Charges
Meter size 30mm	£/annum	183	Various	Applies to all metered water tariffs	D7101	Metered Potable Water Meter Fixed Charges
Meter size 40mm	£/annum	357.94	Various	Applies to all metered water tariffs	D7101	Metered Potable Water Meter Fixed Charges
Meter size 50mm	£/annum	551.69	Various	Applies to all metered water tariffs	D7101	Metered Potable Water Meter Fixed Charges
Meter size 65mm	£/annum	743.79	Various	Applies to all metered water tariffs	D7101	Metered Potable Water Meter Fixed Charges
Meter size 80mm	£/annum	990.52	Various	Applies to all metered water tariffs	D7101	Metered Potable Water Meter Fixed Charges
Meter size 100mm	£/annum	1179.99	Various	Applies to all metered water tariffs	D7101	Metered Potable Water Meter Fixed Charges
Meter size 150mm +	£/annum	1522.77	Various	Applies to all metered water tariffs	D7101	Metered Potable Water Meter Fixed Charges
Standard potable water volumetric charge 0.5MI up to 50MI	£/m ³	1.7423	DC-PW-LT50	Potable Water Standard Rate	D7103	Metered Potable Water Block Tariff
Standard potable water volumetric charge <0.5MI	£/m ³	1.7423	DC-PW-LT0.5	Potable Water Standard Rate	D7103	Metered Potable Water Block Tariff

Measured Potable Water – Table 1

Description	Unit	Charge(£)	CMOS Tariff Code	CMOS Tariff Name	CMOS Charge Element	CMOS Charge Element Name
Industrial Tariff Band 1	£/annum	25409.11	DC-PW-50-99	Potable Water 50-99ML	D7102	Metered Potable Water Meter Fixed Charges
Industrial Tariff Band 1	£/m ³	1.2341	DC-PW-50-99	Potable Water 50-99ML	D7103	Metered Potable Water Block Tariff
Industrial Tariff Band 2	£/annum	30812.17	DC-PW-100-249	Potable Water 100-249ML	D7102	Metered Potable Water Supply Point Fixed Charges
Industrial Tariff Band 2	£/m ³	1.1801	DC-PW-100-249	Potable Water 100-249ML	D7103	Metered Potable Water Block Tariff
Industrial Tariff Band 3	£/annum	47203.92	DC-PW-250-499	Potable Water 250-499ML	D7102	Metered Potable Water Supply Point Fixed Charges
Industrial Tariff Band 3	£/m ³	1.1145	DC-PW-250-499	Potable Water 250-499ML	D7103	Metered Potable Water Block Tariff
Industrial Tariff Band 4	£/annum	93564.99	DC-PW-500-999	Potable Water 500-999ML	D7102	Metered Potable Water Supply Point Fixed Charges
Industrial Tariff Band 4	£/m ³	1.0218	DC-PW-500-999	Potable Water 500-999ML	D7103	Metered Potable Water Block Tariff
Industrial Tariff Band 5	£/annum	183452.18	DC-PW-GT1000	Potable Water GT 1000ML	D7102	Metered Potable Water Supply Point Fixed Charges
Industrial Tariff Band 5	£/m ³	0.9319	DC-PW-GT1000	Potable Water GT 1000ML	D7103	Metered Potable Water Block Tariff

Measured Non Potable Water – Table 2

Description	Unit	Charge (£)	CMOS Tariff Code	CMOS Tariff Name	CMOS Charge Element	CMOS Charge Element Name
Meter sizes 20mm to 150mm+	£/annum		Various	See charges in Potable water table above	D7151	Metered Non-Potable Water Meter Fixed Charges
Standard raw water volumetric charge	£/m ³	1.4938	DC-RW-LE50	Raw Water LE 50ML	D7153	Metered Non-Potable Water Block Tariff
Industrial Tariff - raw water	£/annum	54648.04	DC-RW-GT50	Raw Water GT 50ML	D7152	Metered Non-Potable Water Supply Point Fixed Charges
Industrial Tariff - raw water	£/m ³	0.4583	DC-RW-GT50	Raw Water GT 50ML	D7153	Metered Non-Potable Water Block Tariff
Standard partially treated water volumetric charge	£/m ³	1.6038	DC-PT-LT50	Partially Treated LT 50ML	D7153	Metered Non-Potable Water Block Tariff
Industrial Tariff - partially treated water	£/annum	53509.92	DC-PT-GT50	Partially Treated GT 50ML	D7152	Metered Non-Potable Water Supply Point Fixed Charges
Industrial Tariff - partially treated water	£/m ³	0.5921	DC-PT-GT50	Partially Treated GT 50ML	D7153	Metered Non-Potable Water Block Tariff

Special Agreements – Table 3

Description	Unit	Charge (£)	CMOS Tariff Code	CMOS Tariff Name	CMOS Charge Element	CMOS Charge Element Name
WSHNONPOT10a & WSHNONPOT10	£/m ³	0.4645	DC-PT-SAG	Partially Treated SAG	D7153	Metered Non-Potable Water Block Tariff

The price per m3 is applied in CMOS as a percentage of the charge shown

Water charges applied when no supply – Table 4

Description	A: Fixed and vol charges	B: No charges apply	C: Volume charges only
Vacancy Charging Method	X		
Temporary Disconnection Charging Method			X

Section 2 – Primary Charges Supporting Information

Primary Charges

Fixed charges are apportioned on a calendar day basis. Water volumetric charges are based on the water used as measured by the meter in cubic metres unless the Company agree a volumetric adjustment for water used for firefighting or lost in leakage as detailed below:

Water used for firefighting

All water used is chargeable except that used solely for firefighting or testing. Water used for fire tests and drills is chargeable unless 7 days written notice of use is given to the Company.

Leakage allowances

Allowances for water volumetric charges for non-household¹ sites will only be given where the leak was the responsibility of the Company.

Mixed use sites i.e. non-household premises combined with a household, for example, a University Campus with an accommodation block occupied as a permanent home, will be granted a water allowance on the household element of the bill only. The allowance for the household element will be calculated based on the annual consumption figures the Company uses to calculate our household assessed measured tariff as can be found in the Scheme of Charges.

Allowances must be applied for within six months of a leak being repaired. No allowances will be given if the leak has been caused through the carelessness of the customer or someone acting on behalf of the customer.

Potable water industrial tariff

The potable water industrial tariff is made up of several bands reflecting annual consumption.

Table 1 shows the wholesale water large user tariffs for each of the five supply bands using over 50 megalitres (Ml) or 50,000m³ each year.

Each band applies to all consumption between 1 April 2025 and 31 March 2026 and comprises:

- A fixed charge for the year;
- An annual service charge for each meter serving the site based on the size of meter (shown in Table 1) and;
- A volumetric charge for all consumption.

Non-potable water industrial tariff

The non-potable water industrial tariff is available for supplies of partially treated water and raw water depending on whether the supply receives any treatment. Table 2 shows the wholesale non-potable tariffs.

Each band applies to all consumption between 1 April 2025 and 31 March 2026 and comprises:

- A fixed charge for the year;
- An annual service charge for each meter serving the site based on the size of meter (shown in Table 1) and;
- A volumetric charge for all consumption.

Change of tariff requests

The Company will not accept more than one request per calendar month for a change of potable or non potable tariff at any one Supply Point.

Charges for vacant properties and disconnected supplies

Table 4 details the charges that will apply where property are vacant and where there is water use on a disconnected supply.

¹ Non-household properties may be entitled to a sewerage allowance on the first leak where water lost due to leakage has not returned to the sewer.

Section 3 – Definitions

In this document, unless the context otherwise requires:

'Accredited entity' is an entity which is independently evaluated and accredited under an accreditation scheme established by the Contracting Wholesaler as competent to carry out certain activities. One such accreditation scheme is the **LRQA Water Industry Scheme** – Accredited Entity (WIRSAE), which approved providers to carry out certain activities for Retailers as an alternative to the relevant Wholesaler.

'Act' means the Water Industry Act 1991 and amendments thereto.

'Company' means Dŵr Cymru Cyfyngedig.

'Connection' means a connection regulated by the Act and other relevant legislation by virtue of which the customer receives the benefit of the Company's services.

'Eligible site' means any non-household customer site using more than 50 megalitres of water a year.²

'Non-market meter' a water meter, which is not registered to a Supply Point, which is owned by an Undertaker, and which is a deductive meter on a Meter Network.

'Non-potable water' means water not intended to meet the standards of wholesomeness set out in regulations made under the Water Industry Act 1991.

'Non-primary charge' means any Wholesale Charges which are not Primary Charges and to avoid doubt this includes all charges that relate to the provision of one off or discrete services performed pursuant to the Operational Terms or as otherwise set out in the Wholesale Charges Document in relation to specific circumstances or events.

'Permanent disconnection' means any physical disconnection of Water Services where a connection to the Network is removed or otherwise made unworkable such that the supply of Water Services at that point could only resume if a new connection was made and 'Permanently Disconnected' shall be construed accordingly.

'Potable water' means water intended to meet the standards of wholesomeness set out in regulations made under the Water Industry Act 1991.

'Primary charge(s)' means all those charges in the Wholesale Charges Document that relate to the supply of Water Services both on an enduring or temporary basis, and including:

- I. Fixed and volumetric charges and allowances;
- II. Any other charges set out in the Wholesale Charges Document in relation to specific circumstances or events.

But excluding:

- I. All charges that relate to the provision of one off or discrete services performed pursuant to the Operational Terms;
- II. Together with all such charges calculated in relation to a Special Agreement by reference to the relevant Factor(s).

'Retailer' means the holder of a Restricted Retail Authorisation, an authorisation described in paragraph 6 of schedule 2A of the Water Industry Act 1991 i.e. an authorisation to use the supply system of an Undertaker that is wholly or mainly in Wales for the purpose of enabling the retailer to supply retail services to eligible sites that use 50 megalitres or more of water a year; or the Company's Commercial Retail Team.

'Service pipe' means the pipe (or part of the pipe) to supply water from the Company's water main to any premises and is defined in section 219 of the Act.

'SPID' is the abbreviation for Supply Point Identifier (used to identify unique supply points in the Water Supply Licence Market).

'Supply pipe' means any part of a service pipe which the Company could not be, or have been, required to lay under Sections 45 and 46 of the Act.

'Temporary disconnection' means any physical disconnection of Water Services which is not a Permanent Disconnection and "Temporarily Disconnected" shall be construed accordingly.

'Value Added Tax' or 'VAT' refers to value added tax chargeable under the Value Added Tax Act 1994 or any tax or duty in substitution therefore;

'Water fittings regulations' refers to the Water Supply (Water Fittings) Regulations 1999.

The area we serve

